# Portal TI®

### Intelligent, automated customer service system

- Token dispensing
- Multiple branding opportunities
- Convenient, user-friendly customer interactions
- Color graphics display
- Change in bills, coins, or both
- Loyalty programs, specials, wash detail menus & post-sale advertisements
- Remote manager capabilities give ultimate flexibility and control
- Supports credit card processing through a dial-up or Internet connection



With its sophisticated design, versatile marketing opportunities, expanded reporting and the most complete menu of payment options in the industry, the Portal TI is truly revolutionary technology.

The Portal TI offers a variety of seamless payment solutions that can be scaled to meet your business needs. Remote access, comprehensive reporting and advanced security features let the owner manage the site, cut costs, save time and make more money. Increase revenue through multiple advertising opportunities, loyalty programs and cross merchandising. The Portal's simple, no-hassle approach maximizes customer flexibility and convenience while offering unique branding opportunities. The POS interface allows carwash codes to be sold at the C-Store POS register or gas pumps for redemption at the Portal TI.

The Portal TI is the smart choice for either a self-serve/investor or a petroleum/C-Store site. Best of all, this fully featured, high-tech system is compatible with rollover, tunnel and combo washes.



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### Intelligent, automated customer service system



#### STANDARD FEATURES

#### **HARDWARE**

- Windows® XP Operating System
- 10.4" Sunlight readable VGA display
- 10-key ATM style membrane keypad
- Coinco Bill acceptor with 1,000 note capacity, accepts \$1, \$5, \$10 and \$20
- IDX multi-coin acceptor, programmable for up to 6 types of coins or tokens
- Coin dispenser with 2,000 (\$1 coins) or 2,500 (quarter size) coin capacity
- Dual head outdoor-rated magnetic stripe card reader
- Rollover and tunnel compatible
- High speed thermal printer (text & graphics) with programmable receipt messages

- Ultrasonic proximity sensor (for customer presence recognition)
- Integrated alarm system with battery back-up
- Two outdoor rated 5W speakers
- 100BaseT Ethernet and 56k modem ports
- Integrated heater and heat exchanger
- Heavy wall (.104") case with high-security locks and separately keyed cash compartment
- Multiple customizable graphics panels
- Visa®, MasterCard®, American Express® and Discover® acceptance via an Internet or dial-up credit card clearing system.
- Two outdoor-rated 5W speakers

#### **SOFTWARE**

- VIP Wash Coupon<sup>TM</sup> acceptance (with Coinco bill acceptor)
- 100,000+ programmable house accounts which can be setup for redemption through a code or VIP Wash Pass card
- Remote error notifications through text or email message
- Multiple access privileges for entrance to the unit or for system configuration
- Post sale advertisement

- Color and season schemes for the graphics screen
- Specials scheduled promotions that discount one or more wash packages
- Wash menu function to show what features each wash includes
- Bilingual screen and voice capabilities
- Optioning Sales Feature allows for the sale of up to 3 additional services (wax, tire shine, etc.)

#### **OPTIONAL FEATURES**

- Mars Bill acceptor with 1,000 note capacity, accepts \$1, \$5, \$10 and \$20
- Bill dispensing unit dispenses up to 1,200 (new note) of any one denomination.
   This feature is not retrofittable.
- Two additional coin hoppers
- No cash option
- Dial-up credit card clearing option
- Black and white wide-angle surveillance camera
- Custom voice messages recorded for your site in English or Spanish
- POS Interface allows carwash codes to be sold at the pumps or C-store
- Barrier gate manages traffic control and assures accuracy of the wash queue
- Manager's console with a card reader, a 5.4" color touch screen and optional ticket printer

#### **SPECIFICATIONS**

• Size:

Portal with plastic case cover: 32" H x 26.5" W x 21" D

Portal without case cover: 27.25" H x 25" W x 20" D

Standard height base: 35" H x 23" W x 12" D

Curb height base: 28.5" H x 23" W x 12" D

Manager's Console: 2.75" H x 6.75" W x 10.75" D

Console Printer: 7" H x 6" W x 9" D

Shipping Weight:
 Portal TI: 155 lbs
 Mounting Base: 50 lbs
 Manager's Console (with Printer): 20 lbs

- Regulatory Approvals:
   Certified to UL 60950, FCC part 15 compliant
- Power Requirements:

Portal: 120VAC, 8 Amps with dedicated circuit breaker

Manager's Console and printer: 120VAC, 2 Amps for console, 1 Amp for printer

• Installation Wiring Requirements:

Power: 3 Conductors, 16 AWG or greater Car Wash Interface: Typically 3 + 1 per wash type (16-18 AWG)

Network (optional): 4 pair, Category 6 communications cable, and 300-foot maximum length

Modem (optional): 2 pair telephone cable Camera (optional): Coaxial Cable (RG59/U) Amps for console, 1 Amp for printer





#### Warranty

• One year limited warranty from date of installation (up to 16 months from purchase date)

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